

May 18, 2010

Chad Shell  
Crown Electric Engineering & Manufacturing  
175 Edison Drive  
Middletown, OH 45044

Re: KC P&L Hawthorn Generating Station Unit 7 & 8 Upgrade

Dear Chad,

KCP&L is extremely pleased with the outstanding manufacturing and subsequent field services recently provided by Crown Electric Engineering and Manufacturing. Your energy and efficiency did not go unnoticed. The training, experience and knowledge of Crown's personnel were evident from the moment you started setting up on site. Detailed attention to all our environmental and safety rules and procedures ensured our project would experience no Crown initiated delays and come in on schedule.

As it turned out, Crown finished a week ahead of the planned completion date.

It is rare that KCP&L feels compelled to write such a letter. Finding vendors with Crown's capabilities and can do attitude makes working with your company a pleasure.

Rest assured that the quality that was designed and manufactured into our bus and switchgear and the responsiveness of the subsequent field installation services provided by Crown to the Hawthorn Plant will be shared with my internal KCP&L colleagues as well as our industry friends throughout the US.

Crown's "old school" business conduct is impressive and we look forward to continuing our relationship for many years to come.

Sincerely,

Joe Medina  
KCP&L  
Hawthorn Station/Northeast Station/West Gardner Station/Osawatomie Station  
Combustion Turbine Superintendent

